



## Ellie welcomes the new Leominster to Kington bus service

# A new bus!

**Ellie is delighted that there is now a regular bus between Leominster and Kington.**

Residents have told Ellie that being able to travel between our market towns via public transport is an essential part of Herefordshire life. Getting to the doctor, optician, shops and post office are all vital.

The new 465 Sargeants bus from Leominster to Kington stops at Kingsland, Shobdon, Presteigne, and Titley.

Ellie knows there's lots more to be done to improve connections across the whole constituency – for example, from Leominster to Bromyard – and is determined to keep on campaigning for the investment we need in rural bus services!

# Funding community projects

**Ellie has pledged to donate several thousand pounds from her MP salary each year to support projects in the constituency that make life better by tackling inequality through care and creativity.**

So far Ellie has given £10,000 in funding to ten local projects, including Marches Family Network, ECHO, the Cart Shed, Home-Start and the HOPE Centre.

To apply for up to £1000 for a project near you, see [elliechowns.org.uk/constituency-fund-ellie-chowns-mp/](http://elliechowns.org.uk/constituency-fund-ellie-chowns-mp/)



**Marches Family Network has benefited from Ellie's Constituency Fund**

# Get involved



Can you spend an hour every few months delivering Ellie's MP update leaflet near you?

To let us know if you can help, or for other ways to get involved please visit:

[elliechowns.org.uk/get-involved](http://elliechowns.org.uk/get-involved)

# Keep in touch

Contact Ellie to raise a concern or request a slot at a constituency surgery:

[ellie.chowns.mp@parliament.uk](mailto:ellie.chowns.mp@parliament.uk)

Subscribe to Ellie's regular email update:  
[elliechowns.org.uk/updates](http://elliechowns.org.uk/updates)

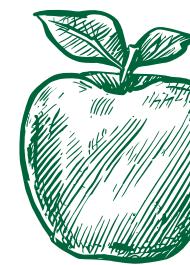
Follow Ellie on social media:

 [@EllieChowns](#)



## Could you be a new voice in politics?

Ellie wants to help you! Find out more: [elliechowns.org.uk/new-voices-in-politics](http://elliechowns.org.uk/new-voices-in-politics)



# Herefordshire MATTERS

News from Dr Ellie Chowns MP

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Find out  
about new  
buses and  
community  
project  
funding



# Warm homes for all

## Ellie supports residents to reduce heating bills over winter



**Ellie speaking up for warm homes**

**Everyone deserves a warm home that has proper insulation and manageable bills. As winter approaches, Ellie has been supporting local people to access government grants to help tackle the cold.**

Here's one local success story. A resident had applied for a Government scheme that provides free help to improve home energy efficiency, but struggled with the many hoops they had to jump through. Ellie and her team contacted the scheme, helped the resident iron out some details, and got the funding confirmed.

Energy efficiency work to the resident's home, including installing radiators, a heat pump and solar panels, has now been completed. The resident said to Ellie:

**“Thanks to the help of Ellie and her team I was able to get free energy efficiency improvements to my home.**

**My energy bills over winter will be much less than what they used to be. It has made a huge difference to my life - I can't thank Ellie and her team enough. ,”**

The ECO4 scheme that Ellie helped a resident to access is currently only available until March 2026. To find out more and to check if your household is eligible, search online for 'Keep Herefordshire Warm' or call 0800 677 1432.

Energy saving advice is also available from two local charities, Severn Wye Energy Agency ([severnwe.org.uk/](http://severnwe.org.uk/)) and Marches Energy Agency ([mea.org.uk/](http://mea.org.uk/)).

# Ellie always working hard for North Herefordshire

## Could your MP help?

How Ellie and her team solve local issues



**Ellie and her local team are dedicated to solving issues that residents get in touch with her about.**

Every month Ellie receives hundreds of emails from residents asking for support. A huge variety of topics come up!

Ellie and her team are able to:

- Follow up with Government departments, utility companies, the NHS and so on, when they've made a mistake or are taking longer than usual to act
- Connect people with other organisations or charities who can provide more detailed support
- Help residents navigate applications, processes and complaints.

One resident said:

**"The support Ellie and her team have provided has been truly life-changing for our family. We now have the stability and security we've been longing for.**

**At a time when life felt incredibly uncertain and overwhelming, their kindness and dedication have been a constant source of reassurance and hope."**

Please get in touch if you have an issue or concern - Ellie will help the best she can!

To the right are just ten examples of what Ellie and her team have achieved.

**Ellie's next public meeting is in Kington! All welcome.**  
Lady Hawkins School, Friday 12<sup>th</sup> December, 7pm start, tea & biscuits from 6.15pm

### What Ellie's done for residents

1. Pushed the NHS to schedule a resident's operation after target waiting times were missed - they received a letter from the NHS shortly after!
2. Re-instated a resident's pension after Government department mistakes.
3. Helped a couple in the armed forces find a nursery place for their child in an area of low availability.
4. Questioned the council on council tax increases and helped find potential ways to reduce a resident's bill.
5. Contacted Openreach after a region of the constituency was cut off from broadband - they addressed the issue swiftly!
6. Re-instated postal mail to a resident's house after the Royal Mail had stopped delivering to them.
7. Helped a resident find emergency housing after becoming homeless.
8. Got the DVLA to turn around a new driving licence quickly after slow progress.
9. A resident had issues with and damage to their windows, so Ellie reached out to the social housing organisation responsible. The windows were fixed and compensation arranged.
10. Re-instated PIP for a resident after Department for Work & Pensions error and poor handling.



**Finding out about Cadbury's Marlbrook Factory near Leominster**



**Getting involved at Rowden House open day**



**Enjoying multi award winning Fiddlers Elbow fish and chip shop in Leintwardine**



**Visiting shops in Kington**



**Leominster Food Fayre**



**With Severn Wye Energy Agency at Bromyard Food Bank**



**Ledbury Tennis Club**



**Holding a public meeting in Bromyard**



**New pitch at Queen Elizabeth High School**



**Answering questions at Leominster public meeting**



**Studying the processes at Leominster Wastewater Treatment Works**